

# Patient Satisfaction Survey – Dr Martineau

## January-April 2018

| Question   | Number of Yes | Number of No | Number of N/A | Skipped | % of No |
|--|---------------|--------------|---------------|---------|---------|
| 1. Was the practitioner polite and considerate?  | 15            | 1            | 0             | 0       | 6,25%   |
| 2. Did the practitioner listen to what you had to say?   | 14            | 1            | 0             | 1       | 6,25%   |
| 3. Did the practitioner give you enough opportunity to ask question?   | 14            | 1            | 0             | 1       | 6,25%   |
| 4. Did the practitioner answer all your questions?   | 14            | 1            | 0             | 1       | 6,25%   |
| 5. Did the practitioner explain things in a way you could understand?  | 14            | 1            | 0             | 1       | 6,25%   |
| 6. Are you involved as much as you want to be in the decisions about your care and treatment?                          | 15            | 0            | 0             | 1       | 0%      |
| 7. Do you have confidence in the practitioner?   | 14            | 1            | 0             | 1       | 6,25%   |
| 8. Did the practitioner respect your views?  | 14            | 1            | 0             | 1       | 6,25%   |
| 9. If the practitioner examined you, did he or she respect your privacy and dignity?                                   | 11            | 0            | 4             | 1       | 0%      |
| 10. By the end of the consultation, did you feel better able to understand and/or manage your condition and your care? | 14            | 1            | 0             | 1       | 6,25%   |

Total number of participants: 16