

Patient Satisfaction Survey – Dr Nikitopoulou

January-April 2018

Question	Number of Yes	Number of No	Number of N/A	Skipped	% of No
1. Was the practitioner polite and considerate?	13	0	0	0	0%
2. Did the practitioner listen to what you had to say?	12	0	0	1	0%
3. Did the practitioner give you enough opportunity to ask question?	11	1	0	1	7,69%
4. Did the practitioner answer all your questions?	11	1	0	1	7,69%
5. Did the practitioner explain things in a way you could understand?	12	0	0	1	0%
6. Are you involved as much as you want to be in the decisions about your care and treatment?	10	2	0	1	15,38%
7. Do you have confidence in the practitioner?	10	1	0	2	7,69%
8. Did the practitioner respect your views?	11	0	0	1	0%
9. If the practitioner examined you, did he or she respect your privacy and dignity?	6	0	6	1	0%
10. By the end of the consultation, did you feel better able to understand and/or manage your condition and your care?	11	1	0	1	7,69%

Total number of participants: 13