CFEP360 Patient Feedback Report

Number of patients providing feedback: 43

Your patient feedback

Table 1.1: Distribution and frequency of ratings and your self assessment rating

	Poor	Fair	Good	Very Good	Excellent	Blank / Spoilt
Q1 Satisfaction with visit	0	0	4	16	23	0
Q2 Warmth of greeting	0	0	4	12	27	0
Q3 Ability to listen	0	3	2	11	26	1
Q4 Explanations	0	0	6	13	24	0
Q5 Reassurance	0	0	4	13	26	0
Q6 Confidence in ability	0	0	5	11	26	1
Q7 Express concerns/fears	1	2	4	13	22	1
Q8 Respect shown	0	0	2	6	35	0
Q9 Time for visit	0	0	4	14	23	2
Q10 Consideration	0	0	5	14	22	2
Q11 Concern for patient	0	0	5	9	29	0
Q12 Self care	0	2	6	13	19	3
Q13 Recommendation	0	1	3	10	28	1

Blank/spoilt responses are not included in your mean percentage score analysis.

	Your self assessment rating

Graph 1.1: Percentage distribution and frequency of ratings
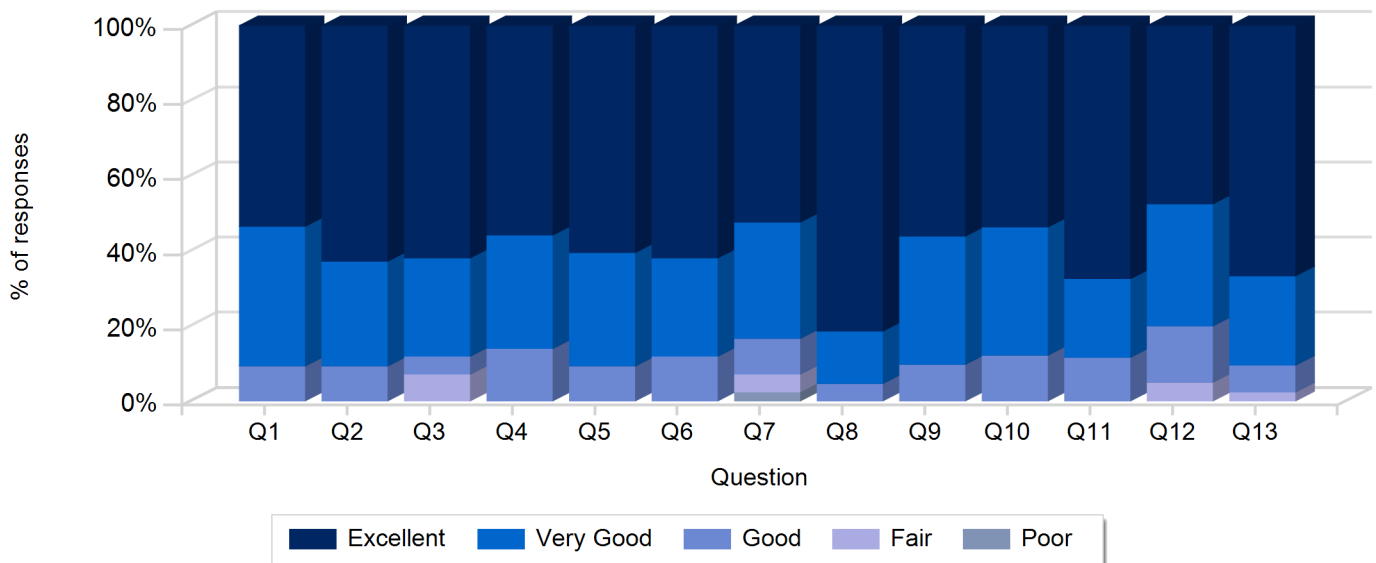
Please note blank/spoilt responses have not been incorporated in this graphical representation.